

HBP Services Top "5"

Performance Indicators for Pathology Billing

1. Charge Control

Monthly review of all accessions by the 15th of each month

- Surgical and Non-GYN Cytology
- Clinical Services Acceptable by Medicare
- MD reviewed PAPs

All missing accessions to be resolved by the 30th of the month

(Except for cases that have not been completed)

2. Timely Processing

75% of all charges processed in current month

25% of charges processed in the subsequent month

3. Accounts Receivable

Months in AR = 1.0 (30 days) **Not to exceed 1.5 months (45 days)**

AR over 90 days by Date of Service = 15% of total AR **Not to exceed 20%**

4. Collection Agency Results

Separate the Bad Address from the Regular accounts

Liquidation reports should not have more than a 20% success rate on regular reports

5. Dynamic Budget Goals

No more than 5% variance (either plus or minus)